# Lamb & Light Wax Melt Fundraising FAQ

**1. How long does the fundraiser last?** Most ministries run their fundraiser for 2 weeks, but you may choose a timeline that fits your schedule. Extensions are always available if needed. This keeps momentum strong and makes communication simple for leaders and participants.

**2. How much does our ministry earn?** Each wax melt package sells for $8 and contains 8 wax melt cubes (2.5 oz / 71 g). Your ministry keeps $3 from every package sold.

**3. Does the 10% mission giving come out of our earnings?** No. Lamb & Light donates 10% of all gross sales to our Christian mission partners. This giving is separate from your fundraiser profit and does not reduce your ministry's earnings.

**4. Is my organization too small to do a fundraiser like this?** Not at all. Lamb & Light fundraisers work beautifully for small groups, including youth groups, women's ministries, mission teams, small churches, Bible study groups, and outreach teams. Even a group of 3–20 participants can raise meaningful funds with ease.

**5. Is my organization too big to do a fundraiser like this?** No. Larger ministries, schools, and churches can run this fundraiser successfully. We simply ask for a clear point of contact, a realistic timeline, and advance notice if your group expects very large orders.

**6. When will our wax melts be received?** Generally, depending on the size of your order—wax melts are ready to be shipped (or delivered if you are in the Paragould, Arkansas area) within 7–10 business days after your order is turned in. This allows Lamb & Light to hand-pour each wax melt and give it proper cure time for the best fragrance and melt quality.

**7. How do participants collect orders and payments?** Each ministry may choose the payment method that works best for their group. You may collect payments at the time of order or when the wax melts are delivered; whichever is easier for your participants and supporters.

Payments may be collected by cash, check (made out to your church or ministry), card (if your ministry uses the Church Center app), or EFT (CashApp, PayPal, etc.). All payments should be turned into your ministry's fundraiser coordinator before the final order is submitted.

**8. How do we submit our final order?** Your ministry will complete the Master Order Sheet and submit one united payment for the full amount of your order. Regardless of when your participants collected money from supporters, payment for the entire order is due at the time your Master Order Sheet is submitted to Lamb & Light. Once payment is received, we will confirm your totals and begin production.

**9. How do we distribute the wax melts once they arrive?** Your ministry will sort the wax melts by supporters using their order forms, each container is clearly marked by their name, making them easy to distribute to individual supporters.

**10. Can we meet with you before starting our fundraiser?** Absolutely. We offer in-person meetings for ministries in the Paragould area and video meetings for ministries outside the area. We're here to support you every step of the way.

**11. How do we promote the fundraiser?** We make promotion simple and stress-free. Your ministry will receive social media graphics, sample announcements, a printable flyer, a short script for leaders, and tips for sharing the story behind Lamb & Light wax melts. Most ministries promote through Sunday announcements, social media, group texts, email lists, and gatherings.

**12. Can we run this fundraiser more than once a year?** Yes. Many ministries run Lamb & Light fundraisers seasonally or before mission trips.

**13. Do we pay shipping for our fundraiser order?** Ministries located within a 4-hour radius of Paragould, Arkansas may choose personal delivery at a discounted rate, since standard shipping would be more expensive. For ministries outside this area, your order will be shipped directly to you. Shipping is added to your final invoice and does not reduce your $3 per wax melt earnings. Once your fundraiser ends, we calculate shipping based on your order size, weight, and location. Payment must be received before your order is shipped or delivered. For large orders (150+ wax melt containers) or returning partners, we are happy to discuss shared-shipping options as a courtesy.

**14. Are all sales final/Return/Refund/Exchange?** We encourage customers to double-check their selections before placing an order. If an order arrives damaged during shipping or delivery to the organization, the organization must **notify us within 3 days of delivery,** so we can make it right. Once wax melts have been distributed to individual buyers, we are unable to replace items damaged after pickup. We're committed to serving every ministry partner with integrity, excellence, and care.